



Dear Customer,

This correspondence serves as confirmation that your Binance Visa Debit Card closed on the 21st December 2023.

Please be advised that as of 26 April 2024 we are unable to process any further refunds through our platform.

However, we understand that you may be entitled to a refund for certain transactions or services. To facilitate this process, we kindly request that you present this letter to the respective merchant(s) involved and request them to arrange a refund through alternative methods.

We recommend reaching out to the merchant directly and providing them with this letter as evidence of your account closure. They should then assist you in initiating the refund process through their own channels or payment systems.

Kind Regards
Solaris